LOTZ OF POTZ HYDRO

FREE SHIPPING POLICY

1. Where possible we like giving our customers free shipping. Most of our products qualify for free shipping but there are exceptions.

Products we don't ship at all

2. Some products we just don't ship at all because of past poor experiences with these large, bulky, overly fragile or otherwise difficult shipments. These include items like 40KG bags of coco medium. Some products never seem to arrive intact and others are classed as dangerous goods and are not collected by couriers.

Products with limited free shipping

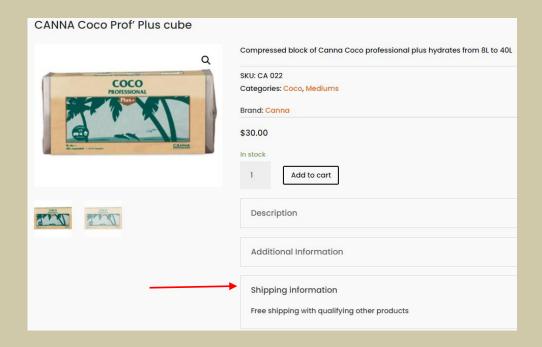
- 3. Some products are not worth shipping alone. For example a single cable tie. On these items we can still ship an order for free if another qualifying product is purchased in the same order. Qualifying products are any other product with free shipping.
- 4. Even if there is a limited shipping product alone, there is still the option of shipping by Aramex courier. Our website links through to get an instant price for shipping orders.

Products with free shipping

- 5. Most products are available with free shipping. However some places we can't ship things to for free because of shipping excesses. So for example if the shipping address is in the bush at Supper Cove in Fiordland, we may not be able to provide free shipping. A list of post codes that we currently don't offer free shipping to is included at the end of this document.
- 6. If we don't offer free shipping to the shipping address, the team at Aramex will calculate an instant price for the order if they ship to that address.

How works?

7. When browsing products, each one has shipping details included that display the shipping status even before a product is added to the cart.



- 8. When a shipping address is entered in the cart or checkout page, only the shipping methods (for example: click & collect, Aramex, Free shipping, etc) available to that shipping address will be displayed.
- 9. You are welcome to arrange collection from our Palmerston North store by your own courier or back-load driver.
- 10. Please do not hesitate to contact us for special orders and shipping. Email support@lotzofpotzhydro.co.nz

Presently we cannot provide free shipping to addresses having the following post codes.

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7071 7072 7073 7077 7081 7091 7095 7096 7173 7175 7178 7182 7183 7192 7193 7194 7195 7196 7197 7198 7271 7272 7273 7274 7275 7276 7281 7282 7284 7285 7371 7373 7374 7379 7381 7382 7383 7384 7385 7387 7391 7392 7395 7471 7472 7473 7475 7476 7477 7481 7482 7483 7491 7495 7571 7572 7580 7581 7582 7583 7591 7670 7671 7672 7673 7674 7675 7676 7677 7678 7681 7682 7683 7691 7692 7771 7772 7773 7774 7775 7776 7777 7778 7781 7782 7783 7784 7791 7871 7872 7873 7875 7881 7882 7883 7884 7885 7886 7891 7892 7893 7895 7971 7972 7973 7974 7975 7977 7978 7979 7980 7982 7983 7984 7985 7986 7987 7988 7990 7991 7992 8971 8972 9073 9074 9076 9077 9081 9082 9085 9091 9092 9271 9272 9273 9274 9281 9282 9291 9292 9371 9372 9376 9377 9382 9383 9384 9386 9387 9391 9392 9393 9395 9396 9397 9398 9471 9472 9481 9482 9483 9491 9492 9493 9494 9495 9498 9571 9572 9583 9584 9585 9586 9587 9591 9593 9596 9597 9598 9672 9679 9682 9683 9689 9691 9771 9772 9773 9774 9775 9776 9777 9778 9779 9781 9782 9783 9784 9883 9884 9891 9892 9893
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